



Wireless Water Leak Sensor

Water Leak Sensor
User Manual

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1. Introduction

Netvox water leak sensor R311W is a LoRaWAN device compatible with LoRaWAN protocol (ClassA). When the R311W sensor detects a leak, it will send an alarm message to the gateway. When the sensor detects no leaks, it will send a message that shows no leak to the gateway.

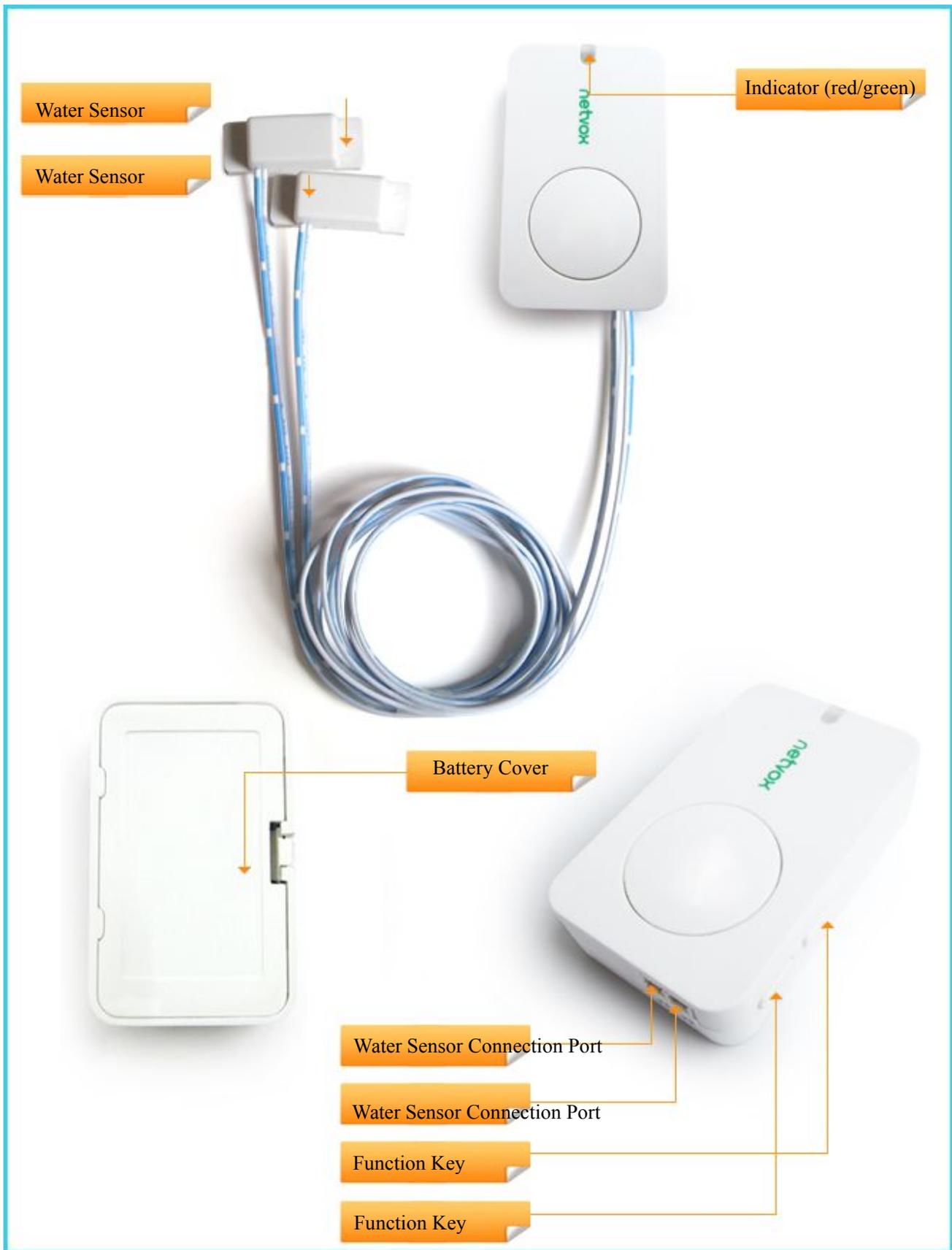
LoRa Wireless Technology:

LoRa is a wireless communication technology dedicated to long distance and low power consumption. Compared with other communication methods, LoRa spread spectrum modulation method greatly increases to expand the communication distance. Widely used in long-distance, low-data wireless communications. For example, automatic meter reading, building automation equipment, wireless security systems, industrial monitoring. Main features include small size, low power consumption, transmission distance, anti-interference ability and so on.

LoRaWAN:

LoRaWAN uses LoRa technology to define end-to-end standard specifications to ensure interoperability between devices and gateways from different manufacturers.

2. Appearance



3. Main Features

- Compatible with LoRaWAN
- 2 section 3V CR2450 button battery powered
- Report voltage status, water leak status
- Easy set up and installation

4. Set up Instruction

4.1 Power on and Turn on / off

- (1) Power on = Insert batteries: open the battery cover (users may need a flat blade screwdriver to open); insert two sections of 3V CR2450 button batteries and close the battery cover.
- (2) Turn on. If the device had never joined in any network or at factory setting mode, after powering on, the device is at off mode by default setting. Press function key and release to turn on the device. The green and red indicator will flash once to show that R311W is turned on.
- (3) Remove batteries (power off) when R311W is on. Wait till 10 seconds after the capacitance discharging. Insert batteries again, R311W will be setted to be previous mode by default. There is not need to press function key again to turn on the device. The red and green indicators will both flash and then light off.

Note:

1. The interval between turning on/off or powering off/on is suggested to be about 10 seconds to avoid the interference of capacitor inductance and other energy storage components.
2. Do not press function key and insert batteries in the same time, otherwise, it will enter engineer testing mode.

4.2 Join Into Lora Network

To join R311W into LoRa network to communicate with LoRa gateway (OTAA network mode by default).

The network operation is as following:

- (1) If R311W had never joined any network or at factory setting mode, turn on the device; it will search an available LoRa network to join. The green indicator will stay on for 5 seconds to show it joins into the network, otherwise, the green indicator will be off.
- (2) If R311W had been joined into a LoRa network, remove and insert the batteries; the green indicator will stay on for 5 seconds to show it joins into the network.

4.3 Function Key

- (1) Press and hold both function keys for 5 seconds to reset to factory setting. After restoring to factory setting successfully, the green indicator will flashes quickly 20 times.

(2) Press any function key; the green indicator will flash once and it will send a data report.

4.4 Data Report

When the device is turned on, it will immediately send a version package.

The transmission frequency of sending version package is once every 24 hours.

Data will be reported once per hour by default setting.

Maximum time: 3600s

Minimum time: 3600s

Default reportchange:

Battery ---- 0x01 (0.1V)

R311W sensor is triggered:

When the R311W status changes, it will send warning report.

No water leak:0

Water leak:1

Note: MinInterval is the sampling period for the Sensor. Sampling period \geq MinInterval.

Data report configuration and sending period are as following:

Min Interval (Unit:second)	Max Interval (Unit:second)	Reportable Change	Current Change \geq Reportable Change	Current Change $<$ Reportable Change
Any number between 1~65535	Any number between 1~65535	Can not be 0.	Report per Min Interval	Report per Max Interval

5. Restore to Factory Setting

R311W saves data including network key information, configuration information, etc. To restore to factory setting, users need to execute below operations.

1. Press and hold both function keys for 5 seconds till the green indicator flashes and then release; LED flashes quickly 20 times.

2. R311W will turn off after restoring to factory setting. Press function key to turn on R311W and to join a new LoRa network.

6. Sleeping Mode

R311W is designed to enter sleeping mode for power-saving in some situations:

- (A) While the device is in the network → the sleeping period is one hour. (During this period, if the reportchange is larger than setting value, it will wake up and send a data report).
- (B) When it is not in the network → R311W will enter sleeping mode and wake up every 15 seconds to search a network to join in the first two minutes. After two minutes, it will wake up every 15 minutes to request to join the network.

If it's at (B) status, to prevent this unwanted power consumption, we recommend that users remove the batteries to power off the device.

7. Low Voltage Alarming

The operating voltage threshold is 2.4V. If the voltage is lower than 2.4V, R311W will send a low-power report to the Lora network.

8. Mydevices Dashboard Demonstration

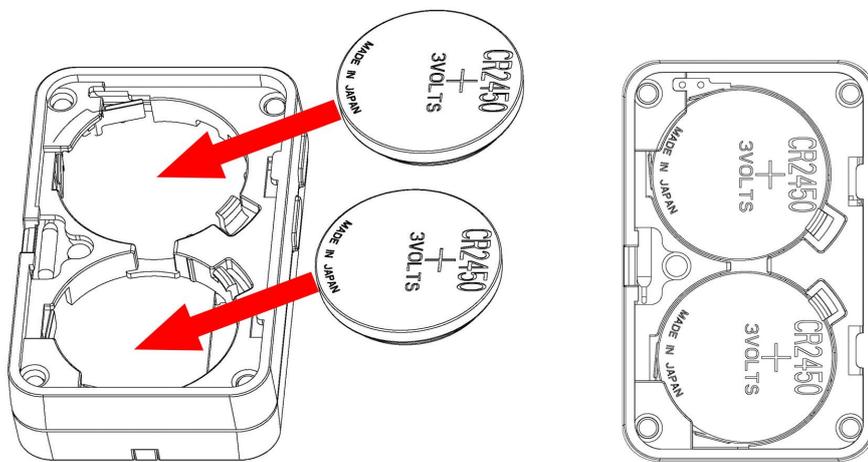
The screenshot shows the Cayenne dashboard interface. The main content area displays the 'Overview' for device 'RD_R311W' (Network: The Things Network). Key metrics are shown in a grid:

- RSSI:** -89.00 dBm
- SNR:** 10.50 Decibels
- Battery:** 2.90 Volts
- Water 1 Leak:** Status indicator (off)
- Water 2 Leak:** Status indicator (off)

The left sidebar lists various devices, with 'RD_R311W' selected. The top navigation bar includes 'Create App', 'Submit Project', 'Community', 'Docs', and 'User Menu'. The bottom status bar indicates 'Last data packet sent: January 9, 2018 9:06:28 AM'.

9. Installation

- (1) This product does not have a waterproof function. After the screening is completed, please place it indoors.
- (2) The dust in the installation position of the equipment needs to be wiped clean and then affixed to the equipment.
- (3) The battery installation method is shown in the figure below (battery with "+" facing outward).



Note: To install the battery, use a screwdriver or similar tool to assist in opening the battery cover.

10. Important Maintenance Instruction

Your device is a product of superior design and craftsmanship and should be used with care. The following suggestions will help you use the warranty service effectively.

- Keep the equipment dry. Rain, moisture, and various liquids or moisture may contain minerals that can corrode electronic circuits. In case the device is wet, please dry it completely.
- Do not use or store in dusty or dirty areas. This can damage its detachable parts and electronic components.
- Do not store in excessive heat. High temperatures can shorten the life of electronic devices, destroy batteries, and deform or melt some plastic parts.
- Do not store in excessive cold place. Otherwise, when the temperature rises to normal temperature, moisture will form inside, which will destroy the board.
- Do not throw, knock or shake the device. Rough handling of equipment can destroy internal

circuit boards and delicate structures.

- Do not wash with strong chemicals, detergents or strong detergents.
- Do not apply with paint. Smudges can block debris in detachable parts and affect normal operation.
- Do not throw the battery into a fire to prevent the battery from exploding. Damaged batteries may also explode.

All of the above suggestions apply equally to your device, battery and accessories. If any device is not working properly.

Please take it to the nearest authorized service facility for repair.

11. FCC Statement

The OEM integrator has to be aware of not to providing information to end users regarding how to install or remove this RF module in the user manual of the end product. The user manual which is provided by OEM integrators for end users must

Include the following information in a prominent location.

“ To comply with FCC RF exposure compliance requirement, the antenna user for this transmitter must be installed to provide a separation distance of at least 20cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter .”

Label for the end product must include “Contains FCC ID :NRH-ZB-Z100B”or “A RF transmitter inside,FCC ID :NRH-ZB-Z100B”.

You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is to the following two conditions:(1)this device may not cause harmful interference and (2)this device must accept any interference received, including interference that may cause undesired operation.

FCC RF Radiation Exposure Statement:

1 This Transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

2. This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.