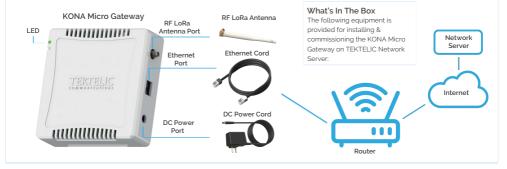


KONA Micro Gateway Quick Start Guide

Powering up the Gateway

This KONA Micro gateway supports one external LoRa antenna, copper Ethernet backhaul, and optional 3G/4G wireless backhaul. All Gateway models are powered by an AC-DC power adapter and may optionally have an internal backup battery provisioned.



Note:

Please refer to setup video for further instructions on how to assemble the accessories: https://www.youtube.com/watch?v=_V3e2nn2wrl

Configuration & Activation

Commission the Gateway using LeapX Application

To use LeapX, you will need a TEKTELIC Account. If you don't have an account already, please raise a ticket in our support portal support.tektelic.com and our support team will create an account for you.

To install LeapX Application on your Smart Device, please search for "TEKTELIC LeapX" on the Google Play Store or the Apple App Store. Once the app is installed, log in to the app using the username and password of your TEKTELIC account. Then follow the in-app instructions online

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Note:

Once the Gateway shows "Online" you are ready to add sensors to your network

Gateway Troubleshooting

KONA Micro LED States

LED State	Functional Description	How long is it reasonable to stay in this State?
No LED	No power to gateway	Until power is applied
Solid Green	Gateway is operational with a packet forwarder running. LoRaWAN packet transmission and reception functions are operating normally.	It should stable in this state.
Flashing Green	Module is Initializing or No downlink packets have been transmitted by the gateway in the last 10 minutes.	Up to 15 minutes – Includes time for software upgrade or recovery. Typical boot time is < 2 minutes. or Until the gateway starts transmitting packets. (downlink packets)
Solid Red	Unit is in fault condition and requires service	Undesired stable state. Power cycle the gateway. If the condition persists, contact customer support.

Note:

If you have questions about this Gateway visit the TEKTELIC Support Portal at support.tektelic.com for access to our knowledge base.